

Quality Policy

Ellison Construction Limited aims to provide the highest quality products and services to its customers, on time and within budget.

Ellison Construction Ltd operates a Quality Management System (QMS) that conforms to the requirements of the international standard ISO 9001:2015. The objective of the QMS is to provide a framework for the delivery of high quality construction services to clients.

Top management is committed to:

- Leading, supporting, and maintaining the implementation of the QMS.
- Complying with all applicable requirements of the QMS.
- Enhancing customer satisfaction through the effective application and continual improvement of the QMS.
- Ensuring that the QMS supports the strategic direction of the business.

Top management has continuing commitment to:


- Understanding and meeting customer requirements, with a focus on improving customer satisfaction.
- Identifying and addressing risks and opportunities that could impact our ability to deliver quality services.
- Complying with all applicable legal, regulatory, and contractual obligations, including UK and EU legislation relevant to our operations.
- Ensuring that quality objectives are established, measurable, and aligned with our strategic goals.
- Monitoring performance against these objectives and taking action to drive continual improvement.
- Communicating the importance of quality and customer satisfaction across all levels of the business.
- Ensuring all personnel understand and apply the principles and requirements of the QMS.
- Promoting a culture of accountability, competence, and engagement among our workforce.
- Conducting regular management reviews to evaluate the effectiveness of the QMS and identify opportunities for improvement.
- Ensuring that adequate resources—human, technical, and financial—are made available to support the QMS.

All Ellison Construction personnel understand the requirements of this Quality Policy and are committed to abiding by the contents of the Quality Manual.

In addition to all UK and EU commercial legislation and regulations, Ellison Construction Ltd complies with all legislation and regulations specifically related to its business activities.

Ellison Construction constantly monitors its quality performance and implements improvements as and when appropriate. The Quality Policy is reviewed annually in order to ensure its continuing suitability and is available to interested parties, either on request or via Ellison Construction's website.

Author (Your signature verifies that to the best of your knowledge this document accurately reflects company policies and procedures as regards Quality Management.)

Author: *Claire Ellison* Signed  Date: 2/6/2025

Approver (Your signature verifies that as a competent reviewer, you consider the statements contained within this document to be a true and accurate statement of Quality Policy.)

Approver: *Matthew Ellison* Signed  Date: 2/6/2025